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*Inspirational Advertising – We ‘attract’ business!*

## **Retail Products – Terms & Conditions**

### **OUR GUARANTEE**

We intend to delight you. You will be inspired - with our products, service and gratitude ☺  
We guarantee the quality of our artwork and workmanship, the performance of our products and the timeliness of our delivery. We aim to get it right the first time! We create and supply.

We believe in Inspiration. The power of inspiration benefits those who give; as well as those who receive ☺

You will receive your order within eight to ten days (up to eight weeks for overseas orders).

### **PAYMENT TERMS**

Our banking details will be on your invoice. Direct credit payments via internet banking speed up the order process.

Payment is to be made within seven days (unless prior arrangement made).

The order form is a legal binding contract (for both parties), and includes a three days out clause (prior to despatch of goods).

\* A 50% deposit is required for overseas orders with balance to be paid FOB.

### **CLAIMS AND RETURNS**

It is important for you to receive your goods in perfect condition. If however, goods arrive damaged, claims can be made within 7 days. A credit note will be processed when the goods are received at our office.

### **CUSTOMER SERVICES**

We are here to satisfy your needs; we are here to delight you! Please let us know when we can be of further assistance to you ☺

*Thank you for inspiring your day ☺*